

Ledger Foot and Ankle Clinic



Dr. Ashley Ledger, D.P.M.

Ashley Ledger, D.P.M. has about 8,000 patients on record and sees about 480 patients each month at Ledger Foot and Ankle Clinic in Killeen, Texas. He takes on 15-20 new patients each week. The practice is growing and so are its needs for efficiency and production.

Enter gloEMR™, a fully integrated electronic medical records solution from gloStream™. Dr. Ledger has increased his efficiency, is enjoying enhanced patient visits, has saved money, and increased his billing now that gloEMR™ is up and running in his office.



Among Dr. Ledger's favorite features is gloStream's voice recognition technology that allows him to dictate into a USB-connected microphone and see his words appear instantly within a Microsoft® Word document. He also likes the template-building feature that allows him to create education and ordering forms right on the screen. "I like the way gloEMR™ uses Microsoft®, and that's what ultimately moved me to use it," says Dr. Ledger.

The voice recognition technology captures specific details during each patient encounter and places comments directly into the exam notes. Practice-specific templates pull patient data directly into exam notes from the practice's clinical database and create personalized educational materials for patients.

Through gloEMR™, Dr. Ledger is also able to take photos of patients that automatically become part of the patient's file. "My interaction with patients is better, simply for the fact that I can take a picture and put it on the electronic file. Every time I pull up the file, that person's face is on there. It makes me a better doctor."

It took some time for Dr. Ledger to scan all of his patient charts into his system. But the wait was worth it.

"Basically, I cut down overhead costs about \$2,000 a month or so based on what I'm spending on current computer costs, along with paper, copier, ordering prescription pads, and dictation," says Dr. Ledger.

In addition to saving money, Ledger Foot and Ankle Clinic has increased its billings. "I am billing at higher levels and I'm not getting a lot of grief from my billing company regarding how high I'm billing because I have such good documentation," says Dr. Ledger.

For Ledger Foot and Ankle, the move to gloEMR™ was a wise investment that continues to provide benefits.

More information

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